

TMCC GRC Department Redesign Site Test User Questions and Comments

Note: The first responses to each question are from Jake Hendricks, my son, a completely left-brained, pragmatic, scientist type. The second responses are from Whitney Hendricks, my daughter, a completely right-brained artist and actress. I believe this may account for her confusion with the navigation. I also believe she went off on a tangent on questions 7-9 and was discussing life in general rather than this website. Sigh.

1. What was your overall impression of the website?
 - Very easy to navigate and understand. Looks professional.
 - Very professional.
2. How easy to use do you find the navigation, or some other element?
 - Very easy navigation. Everything is linked.
 - Some links were harder to find than others, but they all worked.
3. If you could improve this website, how would you do it?
 - Add a little more student work.
 - Would make the print larger – small print made it look like there was tons to read – a little daunting.
4. What do you think the website or page offers?
 - Good description of department and representation of art work.
 - I think the website offers current and up to date information on the graphic design program at TMCC.
5. Can you find what you want?
 - Yes.
 - Yes.
6. Where are you confused?
 - I was not confused anywhere in the site.
 - A little bit when it came to finding some of the links I wanted.
7. When do you think you have successfully completed a task?
 - When I have finished it completely.
 - When it is complete and I feel satisfied.
8. How difficult was it to complete that task?

- Very easy. The site is very user friendly.
- Depends on the task I'm doing.

9. Do you have any suggestions to make that task easier?

- No suggestions.
- Work smarter, not harder.

10. Did you like the site?

- I like the site. It could use a little more artistic design, but I'm not sure where. In short, the site is very helpful and user friendly and it does give a good representation of student work.
- Yes, I particularly liked the green swoop at the top.

11. Do you like the colors of the site?

- The colors are artistic, but professional and give the message that it is an artistic program, but the people mean business.
- I'm not overly fond of TMCC colors, but it was very aesthetically pleasing.